



ANIS MILADI

IT Project Manager

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Project Manager with over 11 years of experience in the higher education industry.

A hands-on, dynamic leader with strong technical expertise and extensive experience coordinating the efforts of cross-functional teams to deliver projects with multiple dependencies and constraints.

- Certified Project Management Professional (PMP) ,ITIL (Foundation) with working knowledge of traditional and Agile software development techniques.
- Strong interpersonal skills and ability to work as part of a team.
- Broad based skills in every aspect of the project life cycle with proven record of success leading diverse technology projects.
- Strong demonstrated analytical and problem solving skills and proficiency with packages for statistical analysis including Stata,SPSS,Python,and R.
- Extensive hands on experience in data warehousing design, ETL/ELT process development and data visualization solutions.
- Solid knowledge and understanding of Continuous Integration and Continuous Delivery concepts (DevOps)
- Proven record of identifying and implementing process improvements to increase platform stability and realize operational efficiencies.

WORK EXPERIENCE

2018-02 - PRESENT

Section Head of survey programming and development

Qatar University, Doha-Qatar

- Facilitate the definition of IT projects missions, tasks and resources requirements
- Design systems/applications (Websites, Desktop applications, Telephony and Data Archiving solutions, etc.) to be implemented according to the institute goals, needs and objectives; establish the basic structure, define essential design features and provide a framework to be followed by the IT team
- Manage assigned resources as appropriate to the implementation of project related activities.
- Partner with key stakeholders to identify and execute cross-functional goals
- Create progress reports and monitor program data to assess efficiency
- Identify process improvements and works across the organization to continuously improve overall project management support.
- Assist with the development of workplace policies and procedures

2014-12 - 2018-02

IT Projects Manager

Qatar University, Doha-Qatar

- Assist with setting project milestones, timelines, and budget
- Liaise with stakeholders to identify and define requirements, scope, and objectives
- Implement, maintain, and support computer assisted interviewing (CAI) systems (face to Face, Phone ,Web) for the collection of survey research data, including software, hardware, networks, servers, sample management tools, interviewer connectivity, remote data transfer and patching, and other technologies
- Create and maintain project documentation, plans, and progress reports
- Conduct quality assurance testing to ensure adherence to requirements

2009-08 - 2014-12

Technology Specialist

Qatar University, Doha-Qatar

- Coordinate project management activities and resources with project manager
- Implement, maintain, and support computer assisted interviewing (CAI) systems (face to Face, Phone ,Web) for the collection of survey research data, including software, hardware, networks, servers, sample management tools, interviewer connectivity, remote data transfer and patching, and other technologies
- Conduct quality assurance testing to ensure adherence to requirements
- Coordinate with the IT Department at Qatar University to support other computing and technology needs of the Institute, including the selection, purchase, installation, maintenance and support of appropriate hardware, software, and technology.
- Participate in the evaluation and selection of the IT requirements of the Institute

2006-07 - 2008-08

Programmer Analyst (Internship)

Vision Internet Soft & Services, Sfax -Tunisia

- Gather then translate business requirements into functional/technical specifications and designs
- Design, develop and implement Web-based applications

EDUCATION

2008

Master degree in Management of Information Systems and Organizations

High Institute of Business Administration
Sfax-Tunisia

2007

Bachelor of Computer Science and Multimedia

High Institute of Information Technology and Multimedia
Sfax-Tunisia

2003

High School Graduate

High School Habib Maazoun
Sfax-Tunisia

TECHNICAL SKILLS

COMPUTER-ASSISTED INTERVIEWING

BLAISE4, BLAISE5

PROJECT MANAGEMENT /ITSM

JIRA ,JIRA Service Desk ,Ms Project ,Project Server 2013/2019

DOCUMENTATION/COLLABORATION MANAGEMENT

SharePoint (on-premises and Online), Confluence

STATISTICAL SOFTWARE PACKAGES

STATA, SPSS, Python, R

PROGRAMMING LANGUAGES

C#, ASP.NET, WPF ,JAVA, PHP, PowerShell

BUSINESS INTELLIGENCE

SQL Server Integration Services, SQL Server Analysis Services ,SQL Server Reporting Services ,Microsoft PowerBI

DEVOPS

Git, SVN, BitBucket, Confluence, Bamboo, TeamCity, Azure DevOps

GEOGRAPHIC INFORMATION SYSTEM

ESRI ArcGIS, ArcGIS Runtime SDK for .NET

MOBILE APPLICATION DEVELOPMENT

Microsoft PowerApps, Xamarin

CERTIFICATIONS

2020

ITIL® 4 Foundation

AXELOS
#GR671166713AM

2014

Project Management Professional (PMP)

Project Management Institute
#1699021

2013

Microsoft Certified IT Professional [MCITP] Microsoft SharePoint 2010, Administrator (668)

Microsoft

2013

Microsoft Certified Technology Specialist [MCTS] SharePoint Server 2010, Configuring(667)

Microsoft

2011

● **CCNA Exploration: Network Fundamentals**
Cisco

TRAINING AND WORKSHOP

2020

● **Lifelong kuwait ,Online Training**
PMI-ACP Exam Preparation Course

2019

● **Statistics Netherlands, Heerlen Netherlands**
Blaise 5 Consultancy sessions

2016

● **Statistics Netherlands, Heerlen Netherlands**
Blaise 5
Blaise 5 Layout, CATI, Application development and deployment

2013

● **New Horizons, Qatar**
Configuring and Managing Microsoft SharePoint 2010

2011

● **Statistics Netherlands, Heerlen Netherlands**
Blaise CATI/CAWI

2011

● **Qatar University, Qatar**
Network Fundamentals

2009

● **Qatar University, Qatar**
Blaise Fundamentals
Onsite Training provided by Statistics Netherlands

LANGUAGES

ENGLISH



FRENCH



ARABIC

